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15th October 2025

Dear Parents and Carers,



Welcome to Our New School Caterers – Cleverchefs

We are excited to introduce **Cleverchefs** as our new school catering provider starting after October half term!

Cleverchefs are passionate about creating nutritious, delicious, and exciting meals that children love. Founded by Nick Collins (a former *MasterChef: The Professionals* contestant), Cleverchefs are committed to using fresh, locally sourced ingredients, and their ethos is all about providing perfection as standard. You can learn more about them in the attached brochure.

What You Need to Do:

To ensure a smooth transition, we kindly ask all parents to complete the following steps:

Sign Up for the New Lunch App

Starting after October half term, all school meals must be ordered via a new app by 8:00AM on the day the meal is required. This means:

- Children will no longer be able to choose their meals at school in the morning.
- Instead, parents must select meals in advance using the app.
- You will need to provide a packed lunch if you do not order a school dinner or if you miss the deadline.

Register Any Allergies or Dietary Requirements

If your child has any food allergies or intolerances, it is essential that you register this information through the app. Cleverchefs' trained chefs will ensure all dietary needs are safely met. Link to register your child for a special menu: <https://forms.gle/1h8epx32gbkPSMP77>

How Can You Prepare?

The good news is that you can plan ahead! The app allows you to:

- View the weekly menu in advance. We sent a copy with the newsletter last week.
- Discuss meal choices with your child over the weekend.
- Pre-order meals for the entire week in one go — saving time and avoiding last-minute decisions.

We hope this new system makes things easier for families and ensures every child gets a meal they'll enjoy.

Please remember this applies to all children, including those who receive:

- Free School Meals (FSM)

For Parents Who Pay for Meals:

- All payments will be made through the app.
- You must have credit on your account in order to book a meal.
- There is no credit facility, and the school will not be involved in any payment transactions.

What Do You Need to Do?

1. Download the app using the QR code and school code on the attached flyer or [follow this link](#)
2. Register your child/children on the app.
3. Order meals in advance directly from the menu which will be available in the app.
4. Ensure registration is complete before **24th October 2025**.

If you have any questions or need help getting set up, please don't hesitate to contact us.

Cleverchefs will be in school on both parents' evenings tonight and tomorrow to answer any of your questions – they might even have some tasters for you and your child to try.

We are confident that Cleverchefs will bring a fresh and exciting approach to school lunches, and we look forward to seeing the positive impact on our pupils' dining experience.

Thank you for your support as we make this positive change to our school meal service!

Yours sincerely

A handwritten signature in black ink, appearing to read 'C Faithfull', written in a cursive style.

Mrs Charlotte Faithfull
Headteacher



Hart Plain Junior School & Cleverchefs Register here



What Do You Need to Do?

- Download the app using the QR code above and **school code: 7BZ8**
- Register your child/children on the app.
- Order meals in advance directly from the menu which will be available in the app.
- Ensure registration is complete before **24th October 2025**.
- **Guidance notes below**

How to Create an Account on the Cleverchefs App

Cleverchefs, in partnership with Kanpla, offers a simple way for parents to order school meals online. Follow these steps to get started:

Step 1: Invitation Link

- You'll receive an **invitation link** via email (in the original introduction letter)
- **Important:** If you have more than one child, use the **same email address** for each to link them under one parent account.
- If you don't see the email, check your **spam/junk folder**
- Still missing? Contact your school so they can resend you the link

Step 2: Download the Cleverchefs App

- Available on:
 - [Google Play Store \(Android\)](#)
 - <https://apps.apple.com/> (Search for “Cleverchefs”)

Step 3: Set Up Your Account

Once you open the app:

1. Enter your **email address** and your **child’s name**. You may need to add in the school location code: **7BZ8**
2. Select your child’s **year group and class**.
3. Create a **secure password**.
4. Provide any **allergy or dietary information** for your child.

If your child has allergies, you must declare them during registration. You may also be asked to complete a separate allergy form provided by your school.

Step 4: Add Additional Children (if needed)

- Tap the **profile icon** (top-right corner).
- Select “**Add Another User**” and repeat the setup for each child.

Step 5: Add Payment (if applicable)

- For **Years 3–6**, if your child is eligible for **Free School Meals**, register first, then notify the school so they can update your account.
 - To add funds:
 - Tap the **Balance icon**.
 - Enter your **card details** and the amount you wish to add.
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